

REASONS WHY PATIENTS BYPASS LOWER LEVEL PUBLIC FACILITIES TO SEEK HEALTH CARE AT LIRA REGIONAL REFERRAL HOSPITAL

Social-Demographic Characteristics of respondents

1. Gender

Gender	Frequency	Percent
Female	347	71.7
Male	135	27.9

2. Age

Age Group

Age group	Frequency	Percent
18-35 years	260	53.7
35-45 years	92	19.0
46 years and above	131	27.1

3. Respondents' education

Education	Frequency	Percent
No formal education	121	25.0
Primary education	196	40.5
Secondary education	114	23.6
Tertiary education	52	10.7

4. Respondents' occupation

Occupation	Frequency	Percent
House wife	119	24.6
Peasant farmer	201	41.5
Small scale business	82	16.9
Employed	48	9.9
Others(specify)	21	4.3

5. Religion

Religion	Frequency	Percent
Christian	457	94.4
Muslim	20	4.1
Others(specify)	4	.8
Total	481	99.4

6. Marital Status

Marital status	Frequency	Percent
Single	158	32.6
Married	323	66.7
Total	481	99.4

7. Nearest Health Facility

Nearest health facility	Frequency	Percentage
HCII	153	31.6
HCIII	169	34.9
HCIV	51	10.5
General hospital	109	22.5

8(i) Responses on whether the clients were referred

Where you referred	Health Facility		Yes	No	Total contribution
	HCII	Count	34	118	152
		% of Total	7.1%	24.7%	31.8%
	HCIII	Count	44	123	167
		% of Total	9.2%	25.7%	34.9%
	HCIV	Count	11	40	51
		% of Total	2.3%	8.4%	10.7%
	General hospital	Count	5	103	108
		% of Total	1.0%	21.5%	22.6%
Total		Count	94	384	478
		% of Total	19.7%	80.3%	100.0%

8(ii) Source of referral

Health Facility	Frequency	Valid Percent
Public health facility	64	80.0
Private clinic	13	16.2
Others(specify) friends, family members	3	3.8
Total	80	100.0

9. Reason for choice of LRRH and bypass of lower level health care facilities

Reasons for choice of LRRH	Frequency	Valid Percent
1. Closest	104	10.8
2. Health provider	197	20.5
3. Trust	234	24.3
4. Drug availability	146	15.2
5. Referred	81	8.4
6. Qualified staff	68	7.1
7. Nearer to LRRH	10	1
8. Recommended by friend/relative	123	12.8
Total responses	963	

10. Reason for not attending lower level health care facility

Reasons	Frequency	Valid Percent
1. No medication	127	20.2%
2. Longer waiting time	34	5.4%
3. Staff attitudes	26	4.1%
4. Lack of diagnostic equipment	194	30.9%
5. Lack of qualified health providers	106	16.9%
6. Others	141	22.5%
Total responses	628	

11. Means of Transport

Means of transport	Frequency	Percent
Walking	329	66.1
Public	92	18.5
Private	77	15.5
Total	498	100

12. Time Spent on the way to health facility

	Time spent	Frequency	Percent
Valid	30-60 minutes	294	61.1
	>60 minutes	185	38.5
	Not applicable	2	.4
	Total	481	100.0
Total	484		

13. Distance to the health facility

Distance in km	Frequency	Percent
5-10km	329	69.1
>10 km	144	30.3
Not applicable	3	.6
Total	476	100.0

14. Cost of travel to the health facility

	Cost in shillings	Frequency	Percent
Valid	<5000sh	206	52.4
	5000-10000sh	133	33.8
	>10,000sh	54	13.7
	Total	393	100.0

15. Source of transport

Source of money for transport	Frequency	Percent
Borrowing	147	38.2
Selling home property	212	55.1
Others (specify)	26	6.8
Total	385	100.0

16. Response whether it was first time of seeking care at the health facility

First time seeking care	Frequency	Percent
No	356	74.3
Yes	121	25.3
Total	479	100.0

17. The number of times respondents had come to LRRH in the past one year

How many times	Frequency	Valid Percent
1-3 times	286	67.0
4-6 times	104	24.4
7-9 times	10	2.3
10-12 times	18	4.2
12 and above	9	2.1
Total	427	100.0

18. Response on health facility operating at night

Operate during night	Frequency	Percent
Yes	298	62.1
No	181	37.7
Total	480	100.0

19. Reasons why there is no operation at night

Why not operate at night	Frequency	Valid Percent
No electricity	120	42.1
No staff on duty	165	57.9
Total	285	

20. Response on being referred to LRRH

Response	Frequency	Valid Percent
Yes	298	62.1
No	373	37.7
Total	480	100.0

22. Being in possession of the referral letter

Having a referral letter	Frequency	Valid Percent
Yes	45	15.1
No	253	84.9
Total	298	100.0

23. Reason for not being referred by nearest facility

Why were not referred	Frequency	Percent
Did not pass through the facility	286	76.7
Was not given referral	8	2.1
Others (specify)	79	21.2
Total	373	100